



## Vaccinations

### Flu

Our flu immunisation campaign has been ongoing since September where eligible patients can have their free flu vaccination. It is really important that all those patients who are eligible, over 65's, those in 'at risk' groups and young children aged 2, 3 or 4 on the 31<sup>st</sup> August 2016 have the vaccine. While the weather is mild and we have been lucky again this year with plenty of sunshine and warm temperatures, now is the time to get your vaccination before the weather turns. Please ring the Surgery and book your appointment as soon as possible as vaccinations may be limited later in the year.

With regards to who we can vaccinate, we have been given strict guidelines from the Department of Health for the children's influenza vaccinations and only those children who are 2, 3 or 4 on the 31<sup>st</sup> August 2016 will be eligible at this time. This is in addition to those considered in an at risk group. The vaccination will be administered via a nasal spray and not an injection, providing this is suitable for your child. Invitations for this will be going out soon.

### Shingles

This year everyone aged 70, 71, 72, 73 78 and 79 who has not already had the shingles vaccine will be offered it. This free vaccination can help to prevent shingles, or at least to reduce the severity of symptoms and complications afterwards. You will be able to have this the same time as your flu vaccine if you wish. If you have already had this vaccination in a previous year you should not need another, so only those patients within those age brackets who have not already had the vaccination will be eligible.

### Pneumonia

If you are aged 65 or over and haven't already had the Pneumococcal vaccination you are entitled to this free, at the Surgery. Please book your appointment at the same time as you are having your flu vaccine.

## Electronic Prescribing Service (EPS)

We have now been live on the Electronic Prescription Service since the end of June 2016 and it appears to be working well. Though we have had a number of teething issues the overall feedback regarding the system from a patient's perspective has been good. We are still fine tuning the process and any feedback we get from patients', whether good or bad is useful so please let us know about your experience of the service.

## Medicines Waste—Your Help Needed!

To help prevent your local NHS paying for medicines that aren't actually used or needed, please could you ensure you do the following:

- Only tick the medicines you need on your repeat prescription
- Never order medicines you no longer use or need
- Do not re-order more medicines unless you have less than four weeks supply left
- If you are taking a medicine which you believe is not helping your condition — discuss this with your GP.

Thank you.



## Out of Hours Service

Virgin Care, Staffordshire Doctors Urgent Care and Burton Hospitals NHS Foundation Trust are working together to improve urgent care services, as part of the Improving Lives programme, ahead of the busy winter period.

In September they engaged with patients and local stakeholders regarding plans to relocate out of hour GP services nearer to A&E on the Queen's Hospital site. The service, which arranges out of hours doctors' visits to see patients in their own home and provides telephone and face to face advice to patients, is currently based at Cross Street, just over a mile down the road. The move would help the A&E department, rapid response teams and out of hours services work more closely together to improve the service for patients.

After consideration of the responses they received to the survey and at the public meeting; and as a result of being able to address concerns about car parking costs and pharmacy access, the service will begin operating from its new premises at Queen's Hospital on 14 November 2016 (subject to telephony and IT testing). Patients will access appointments at the clinic in the same way as before by calling 111.



### Patient Participation Group (PPG)

The PPG work with the practice to be a voice for the patients. If you have any feedback or would like to get involved they have their own email address which is.

Email: [wetmoreppg@outlook.com](mailto:wetmoreppg@outlook.com)

Please also see their updated notice board in the reception area for more information.

## Starters and Leavers



**Welcome** to our new GP Trainee Dr. Rachel Bovington

**Goodbye** We said goodbye to Dr Narmadha Munisamy and Dr. Sadaf Saeed GP Trainees

## Appointments

During the very busy Winter period please consider the best service to use for your condition. Instead of booking a GP appointment for minor ailments such as coughs, colds, sore throats and earache, the pharmacy may be able to help instead. This will help your doctor and give us more time to deal with those patients with more serious conditions who do need to see the GP.

We appreciate your help at this very busy time.

Thank you.



### Opening Times

Monday - Friday\*  
8.00am-6.00pm

\*Closed Thursday lunchtime from 12:30 pm until 1:30 pm, plus one afternoon per month for staff training.

### Speaking to a Doctor

If you wish to speak to any of the doctors then the best time to contact them is between 11.00 am and 12.00 pm each weekday.

### Contact Details:

The Surgery  
12 Wetmore Road  
Burton-on-Trent  
DE14 1SL

Tel: 01283 564848

Fax: 01283 569416

**Web-address:** [www.wetmoreroadsurgery.co.uk](http://www.wetmoreroadsurgery.co.uk)