

Wetmore Road Surgery Patient Access On-line Services

Repeat Prescription User Guide

Through the website you can request on-line repeat prescriptions and appointments. This document will guide you through the process of **ordering a repeat prescription**.

To gain access to on-line services, you have to login to Patient Access (see below) using your login details given by the surgery.



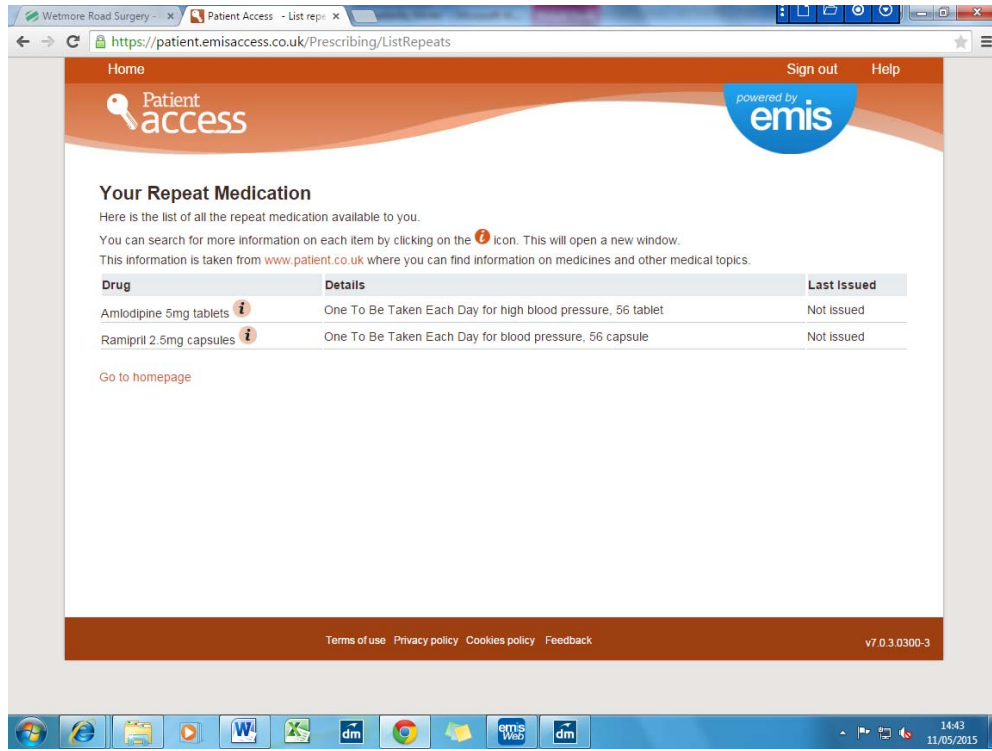
Once logged in, the first Screen shows the last time you were logged on, requested a repeat script or if you have any appointments booked (See below)



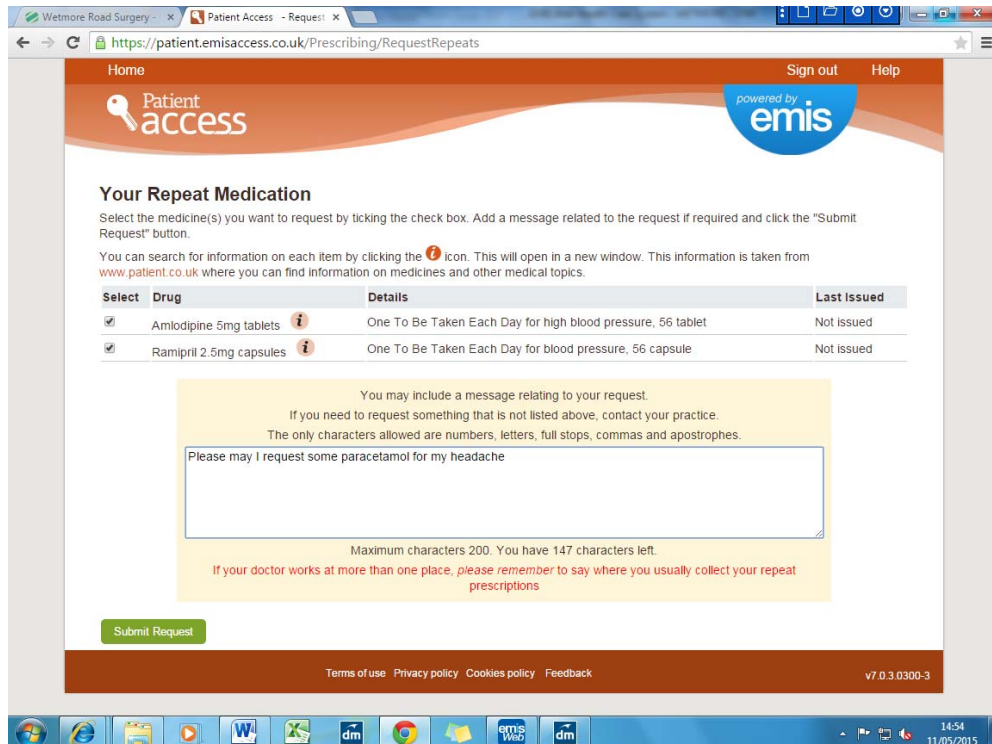
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You can request a prescription, see any requests you have made recently or a list of recent repeat prescriptions (see below)



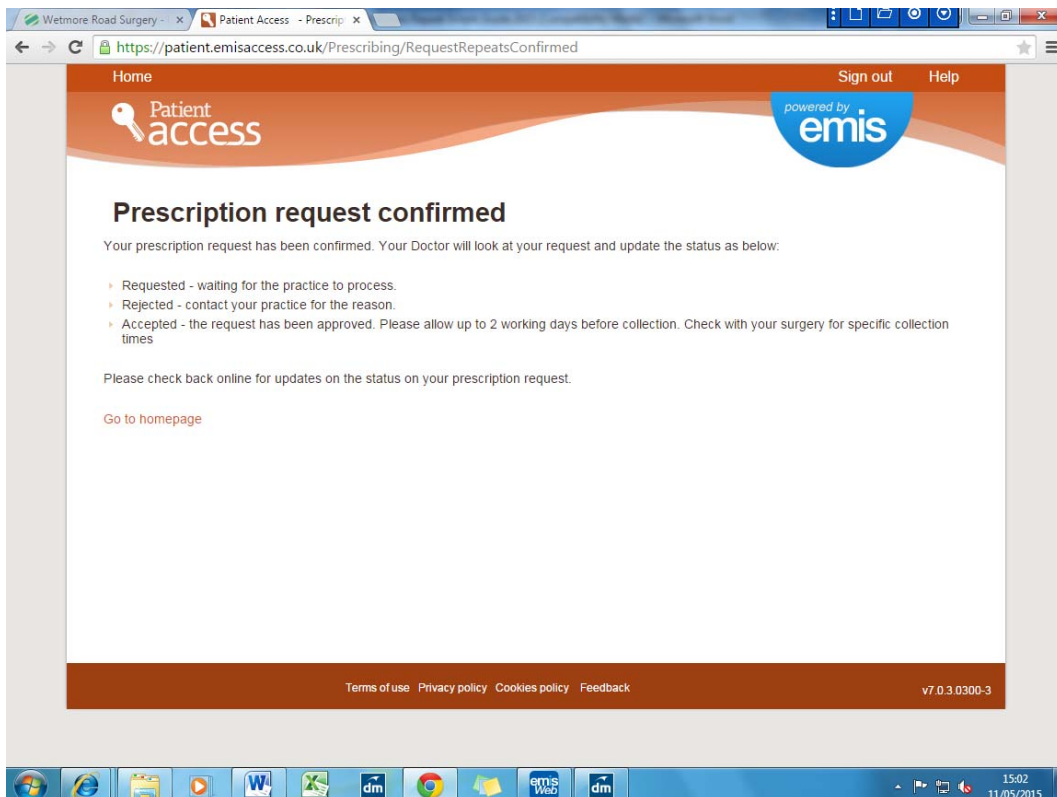
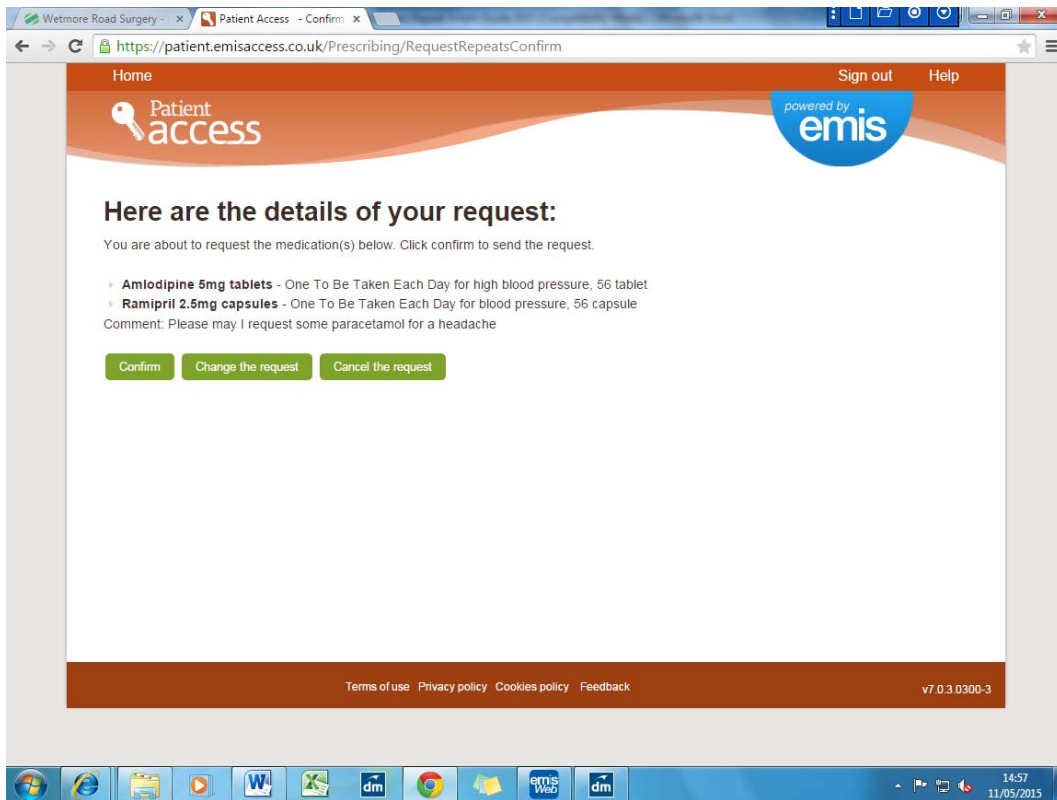
From the Repeat Medication List, you can tick which medicines you want to request, and can include a message relating to the request, then click submit request (See below)



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Once completed Patient Access will prompt you to confirm, change or cancel the request (see below)



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Once the request has been confirmed, you can track the progress of the prescription, on your home page (see below)

The screenshot shows a web browser window with the URL <https://patient.emisaccess.co.uk>. The page is titled "Patient access" and "powered by emis". The user is logged in as "Ms Cruella Deville".

Welcome Ms Cruella Deville
You last signed in on: 11/05/2015 12:31:40 *If this is not correct, please sign out immediately and contact your practice for advice*

Your Details [Update your details](#) [Change password](#) [Change security questions](#)

Name	Ms Cruella Deville
Address	12 Wetmore Road, Burton On Trent, Staffordshire, DE14 1SL Show More

Appointments [Book an appointment](#)

Date	Time	Clinician	Category	Action
You have no appointments booked				

Medical Record

[View your medical record](#)
This link gives you access to your medical record that is held by your GP practice.
Click the link to view your record.
Important: When you have finished viewing your record, remember to sign out and close the window.

Repeat Prescriptions [Request a repeat prescription](#) [See your repeat prescriptions](#) [See requests detail](#)

Date	Drug	Status
11 May 2015	Ramipril 2.5mg capsules	Requested
	Amlodipine 5mg tablets	Requested

Your comment: Please may I request some paracetamol for a headache