



Electronic Prescribing Service (EPS)

The Electronic Prescription Service (EPS) is an NHS service. It gives you the chance to change how your GP sends your prescription to the place you choose to get your medicines or appliances from. Wetmore Road Surgery goes live with this system on Monday 27th June

What does this mean for you?

If you currently collect your repeat prescriptions from us you will no longer have to do so. Instead, we will send it electronically to the place you choose, saving you time. You will have more choice about where to get your medicines from because they can be collected from a pharmacy near to where you live, work or shop. You may not have to wait as long at the pharmacy as there will be time for your repeat prescriptions to be ready before you arrive.

Is this service right for you?

Yes, if you have a stable condition and you:

- ◆ don't want to go to collect your repeat prescription from us every time.
- ◆ collect your medicines from the same place most of the time or use a prescription collection service now.

It may not be if you:

- ◆ don't get prescriptions very often.
- ◆ pick up your medicines from different places.

How can you use EPS?

You need to choose a place for us to electronically send your prescription to. This is called nomination. You can choose:

- ◆ a pharmacy.
- ◆ a dispensing appliance contractor (if you use one).

Ask any pharmacy or dispensing appliance contractor that offers EPS or us to add your nomination for you. You don't need a computer to do this.

Can I change my nomination or cancel it and get a paper prescription?

Yes you can. If you don't want your prescription to be sent electronically tell your GP. If you want to change or cancel your nomination speak to any Pharmacist or dispensing appliance contractor that offers EPS, or our Reception Team here at the Practice. Tell them before your next prescription is due or your prescription may be sent to the wrong place.

Is EPS reliable, secure and confidential?

Yes. Your electronic prescription will be seen by the same people in GP Practices, pharmacies and NHS prescription payment and fraud agencies that see your paper prescription now. Sometimes dispensers may see that you have nominated another dispenser. For example, if you forget who you have nominated and ask them to check or, if you have nominated more than one dispenser. Dispensers will also see all the items on your reorder slip if you are on repeat prescriptions.

Electronic Hospital Letters

When you visit the hospital or have a medical procedure undertaken by any other health organisation, the practice will receive a letter from them about what has happened so that we can keep a complete record of your care. We usually receive over 100 of these types of letters a day, some days many more, and they all need to be added to your records by scanning them onto the computer before they are viewed by a doctor. We will be working with Queens Hospital in Burton to try and have most of these letters sent electronically, straight into your record in future. We won't be able to do this for all hospitals yet, but long term this would be the plan. This will mean we will hopefully receive these reports a lot quicker. It will also be safer by not having to go via the post.



Starters and Leavers

Reception Team:

There are lots of changes happening this spring - First of all we have said goodbye to **Christine Patterson** and all wish her well in the future. In May **Elaine Bacon** our Cleaner will also be leaving. We would like to thank them both for their contribution to the team.

We have now recruited two new Receptionists Anne Holburn and Leela Joyce who are both settling in well within the team.

Yellow Fever: Wetmore Road Surgery is no longer a Yellow Fever Centre and we are no longer able to offer this vaccination to patients. If you require a Yellow Fever Vaccination, there are local pharmacies who can provide this service for you.

Holiday Vaccinations: If you are travelling abroad for your holidays this year, please remember to ensure that you have any necessary vaccinations for the country you are visiting. If you are unsure whether you need any, you can speak to reception, who will fill in a form for you and make you an appointment to see a nurse, if necessary. We strongly recommend that you call **at least 6 weeks before you are due to travel**, as you may need a course of injections over a period of a few weeks (though not in all cases).

Thinking of Stopping Smoking?

...then let Reception know and they can make a **Time to Quit** appointment for you with one of our nurses.

As well as support and advice, they can prescribe appropriate aids, such as nicotine patches, gum, etc.



You are more likely to quit if you get help!



Patient Participation Group (PPG)

Our Patient Participation Group now have a new contact email address:

Email: wetmoreppg@outlook.com

Please also see their updated notice board in the reception area for more information.